

Introducing new automated car park payment system for Naples International Airport customers: in operation as of 15 February.

New system allows customers to pay for parking directly from their cars.

A new automated car park payment system, has been introduced by Gesac, the Naples airport operator, to facilitate car park payment procedures for clients.

The two former payment desks located in the Arrivals area have been replaced by **14 automated checkout tills** which allow customers to select their preferred method of payment: cash, credit card or direct debit:

- ❖ By credit card at the drive-through, automated checkouts located in each car park;
- ❖ In cash or by credit card at the automatic tills located outside the Arrivals areas and in the P1 parking area.
- ❖ In cash, by credit card or direct debit at the P1 Car Park Information Stand.

The four parking areas located at the Naples International Airport offer a total of 996 parking spaces. An illuminated display located along the main entry road informs customers of car space availability in real time. Trolleys for carrying luggage are available in all the car parks and customer assistance is guaranteed 24 hours a day. In 1999, **1,000,000 customers** used the airport car parks.

With **3.7 million passengers in '99**, Naples International Airport is constantly striving to improve the quality of services offered. The expansion and optimisation of the parking systems - in '96 there were only 233 available spaces- bear witness to the Gesac corporate philosophy and commitment of generating profits through complete customer satisfaction.